

# RETURNS FORM

SEND RETURNS TO: RETURNS, SQUARE PEG IT, 10 Hodson Court, Sawtry, PE28 5WH

ORDER NUMBER	
CUSTOMER NAME	
CUSTOMER EMAIL	

ITEM CODE	QUANTITY	REASON FOR RETURN

All individual items (other than those which are faulty) must be in a saleable condition and returned in their original protective packaging with the barcode(s) and/or tags intact, while the outer packaging can be of your choice (i.e. box, envelope, etc.). Please note, with the exception of faulty merchandise, we cannot accept the return of products that have been opened or used.

Please ensure you have communicated to our team at [enquiries@squarepegit.co.uk](mailto:enquiries@squarepegit.co.uk) prior to returning your items to us. **FAULTY RETURNS RECEIVED WITHOUT PRIOR AUTHORISATION AND CONFIRMATION FROM OUR TEAM WILL NOT BE REFUNDED POSTAGE FEES.**

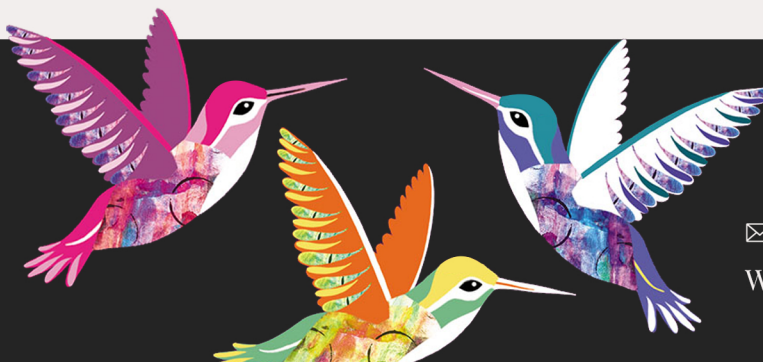
INCLUDE PRINTED AND COMPLETED RETURN SLIP AND SEND YOUR RETURNS TO 'RETURNS, SQUARE PEG IT, 10 Hodson Court, Sawtry, PE28 5WH'. Please note this is not a prepaid service.

Please note that you will be responsible for the costs of returning the items to us unless faulty.

When returning your purchase please allow 28 days from the day the parcel is posted for your refund to be processed or your replacement to be despatched. We will email you to let you know when your refund or your replacement order has been processed. Refunds will be processed within 7 days of receiving your parcel. It may take up to 7 days for the refund to show in your account.

We will refund these orders (excluding delivery charges unless the item is faulty) within 28 days of receiving them back to us and you will be notified with an email to confirm we have the return.

SQUARE  
PEG IT



✉ [enquiries@squarepegit.co.uk](mailto:enquiries@squarepegit.co.uk)

[WWW.SQUAREPEGIT.CO.UK](http://WWW.SQUAREPEGIT.CO.UK)